

The
Office of Injured
Employee Counsel
is here for you, the
injured employee,
and is committed to
protecting
your rights
in the
Texas workers'
compensation
system.

1-866-EZE-OIEC
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Office of Injured Employee Counsel Central Office
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Local field offices exist throughout
the State of Texas and are staffed to assist you.



The statutory authority for the
Office of Injured Employee Counsel
is found in the Texas Labor Code, Chapter 404.

Publication 448.1e
Revised 09/2013

About the Office of Injured Employee Counsel



Help for Injured Employees
in the Texas Workers'
Compensation System



What is the Office of Injured Employee Counsel and how can it help me?

The Office of Injured Employee Counsel (OIEC) is the state agency responsible for assisting injured employees, free of charge, with their claims in the workers' compensation system.

The agency was created to assist, educate, and advocate on behalf of the injured employees of Texas. As an injured employee in Texas, the Office of Injured Employee Counsel can:

Assist you in the workers' compensation system and protect your rights.

Educate you about your rights and responsibilities and improve your ability to effectively navigate through the workers' compensation system.

Advocate on behalf of all injured employees to ensure that the workers' compensation statute and rules protect your rights.



What is the difference between the Texas Department of Insurance, Division of Workers' Compensation and the Office of Injured Employee Counsel?

The Texas Department of Insurance, Division of Workers' Compensation (TDI-DWC) is the agency that is responsible for regulating the workers' compensation system. This means that they enforce the workers' compensation law and rules for all parties in the system.

The Office of Injured Employee Counsel is not a regulatory agency. It was created to assist injured employees only. The two agencies are independent with different missions, but work together to educate injured employees. Additionally, Office of Injured Employee Counsel and Division of Workers' Compensation local field offices are co-located so your workers' compensation business can be conducted in one location.

What programs does the Office of Injured Employee Counsel offer?

Customer Service Representatives are available to help you with general questions and concerns. If you have a problem that develops into a dispute, an Ombudsman may be assigned to assist you throughout the dispute resolution process.



Educational presentations are held monthly in each OIEC field office. Injured employees, employers, health care providers, attorneys, and others interested in workers' compensation will find this information helpful. OIEC also offers public speaking services for meetings or conferences.

How can I contact the Office of Injured Employee Counsel?

Office of Injured Employee Counsel employees are located throughout the state to help you with your workers' compensation claim. There are two ways to reach them:

Call the Office of Injured Employee Counsel Customer Service Helpline. You can call OIEC's toll-free telephone number, 1-866-EZE-OIEC (1-866-393-6432), and ask to speak with the Office of Injured Employee Counsel.

Call or visit the local workers' compensation field office handling your claim. Office of Injured Employee Counsel local field offices are co-located with the Division of Workers' Compensation. When you call or visit, please ask to speak with the Office of Injured Employee Counsel.

You must sign a written authorization before an OIEC employee can access information on your claim. Call or visit an OIEC office to fill out the written authorization.