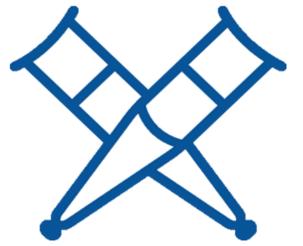
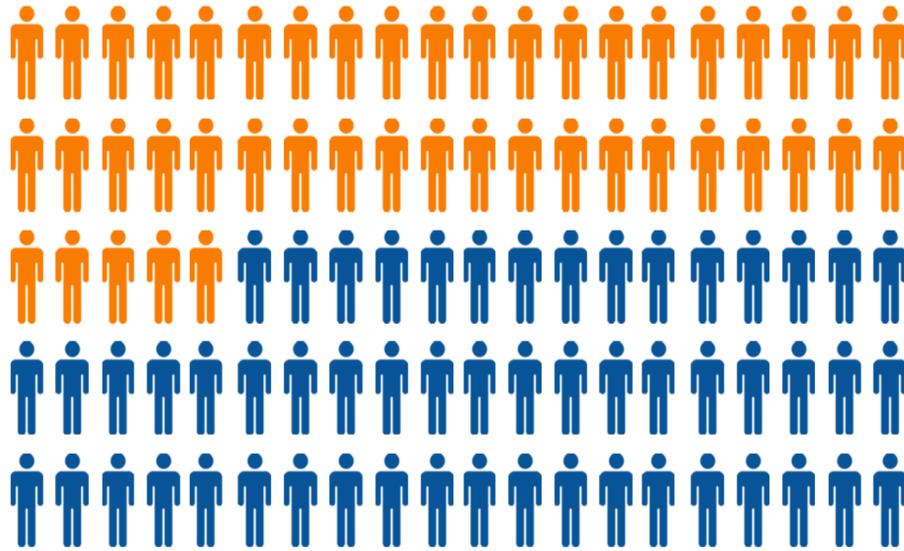


# OIEC BY NUMBERS

Percentage of workers' compensation proceedings in which an Ombudsman helped an injured employee:

**45%**



**1,808 years** - total combined workers' compensation experience of OIEC employees



**67%** of OIEC Customer Support Specialists speak Spanish

**\$2,105**  
average amount saved per injured employee when helped by an Ombudsman



**281,608** case-related phone calls and emails taken by OIEC Customer Support Specialists



**25,574** injured employees helped by OIEC



**3,963** calls made using the OIEC Language Line

For more information, please contact the Office of Injured Employee Counsel

(866) 393-6432 | [oiec.texas.gov](http://oiec.texas.gov) | @OIEC